

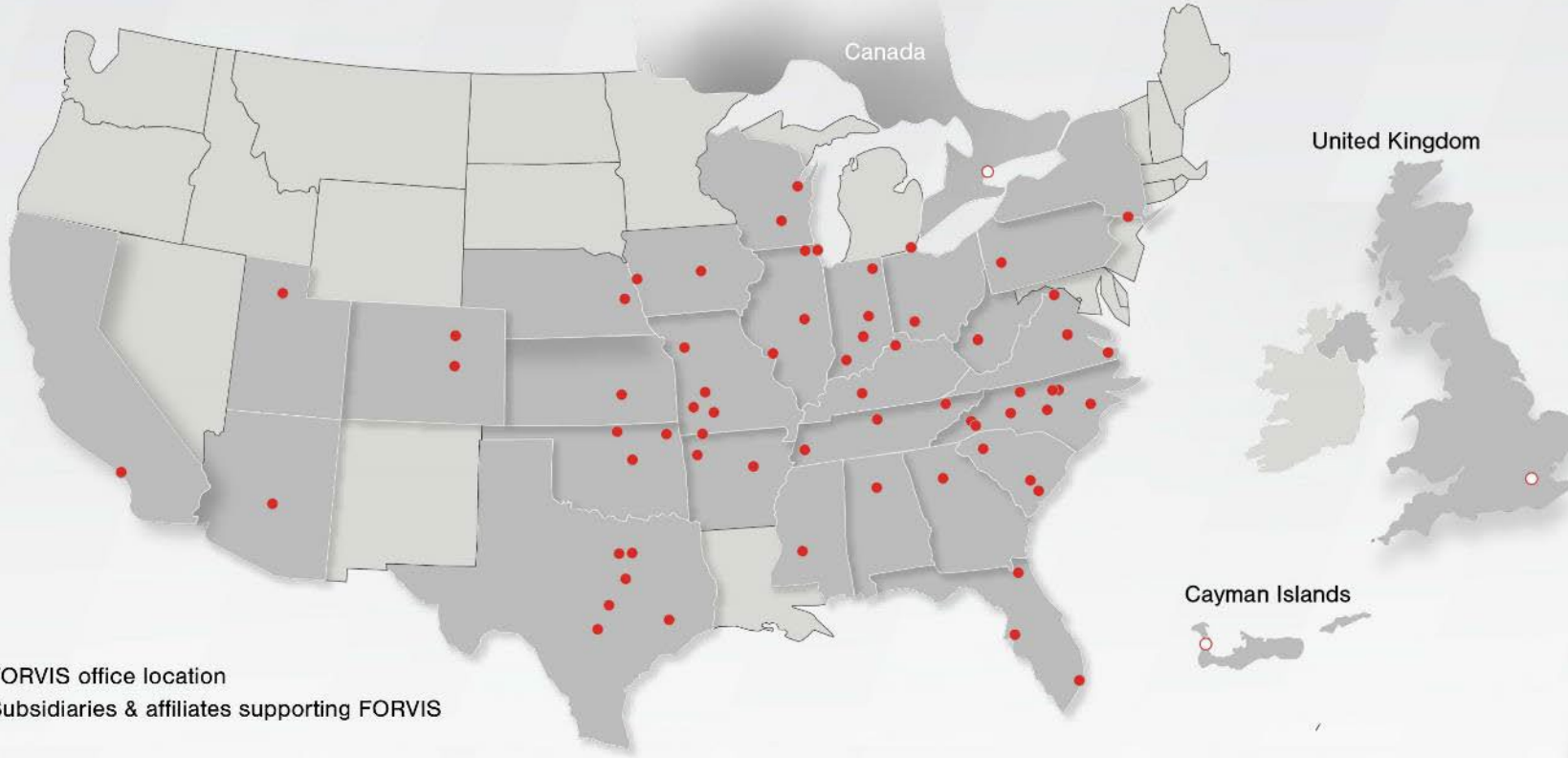
FORVIS[®]

Getting Ahead With AI-Driven CRM Tools

March 20, 2024



Global Presence & Reach



- FORVIS office location
- Subsidiaries & affiliates supporting FORVIS

Subsidiaries & Affiliates Supporting FORVIS

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- FORVIS Global Advisory Canada ULC**
- TALENT SHIFT, LLC
- FORVIS Wealth Advisors, LLC
- FORVIS Global Advisory Ltd. UK**

FORVIS

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**FORVIS was ranked number eight on Inside Public Accounting's 2022 annual ranking of accounting firms by revenue.

By the Numbers

Top 10
U.S. Public Accounting Firm *

27
States + Canada, U.K., & **
Cayman Islands

10+
Industries

68
Markets

500+
Partners & Principals

6,000+
Team Members



FORVIS is a member of Praxity™, an international alliance of independent accounting firms that offers multinational clients access to resources around the world.

**Services outside the United States are provided through our subsidiaries and/or affiliates supporting FORVIS.

Business Technology Solutions

FORVIS provides enterprise resource planning (ERP) and customer relationship management (CRM) platform analysis, design, implementation, upgrade, training, and support services.

Microsoft Partner



In addition, our Insights & Automation team provides business intelligence (BI) and robotic process automation (RPA) services. Our Marketing Consulting team provides marketing automation platform and marketing campaign support services.

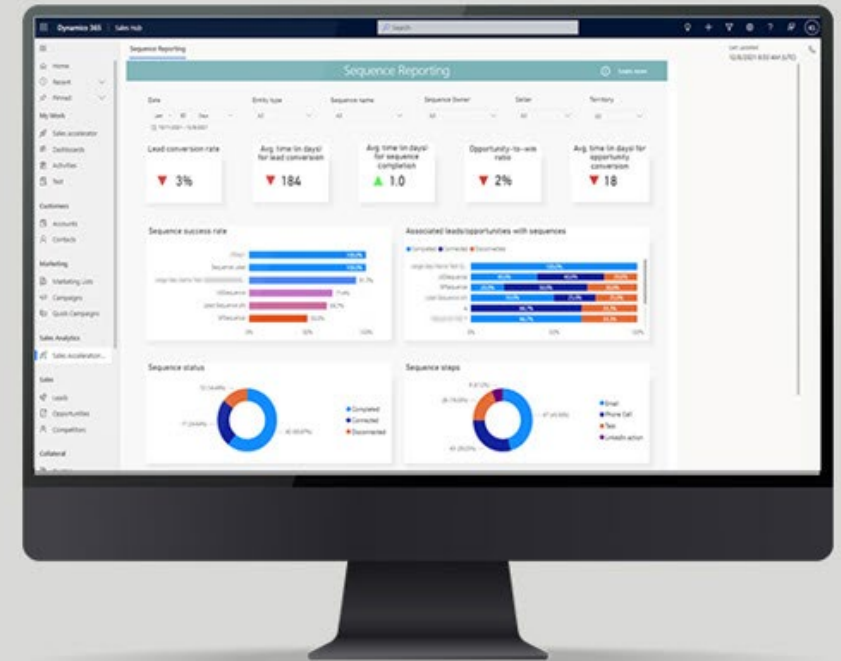
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Microsoft
Partner

Sage Partner

ORACLE
NETSUITE
Solution Provider

salesforce
PARTNER



From sales forecasting to financial reporting, learn what CRM and ERP technologies can do.

Meet the Presenters



Caleb Zautner

Lead Consultant – Salesforce



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Tom Gioielli

Senior Managing Consultant – Microsoft Dynamics

Microsoft Partner

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Getting Ahead With AI-Driven CRM Tools

March 20, 2024



Agenda

- Introducing the AI-driven CRM tools
- Using AI to help solve sales issues
- Using AI for customer service insights
- Using AI for field service insights
- Additional features & use cases

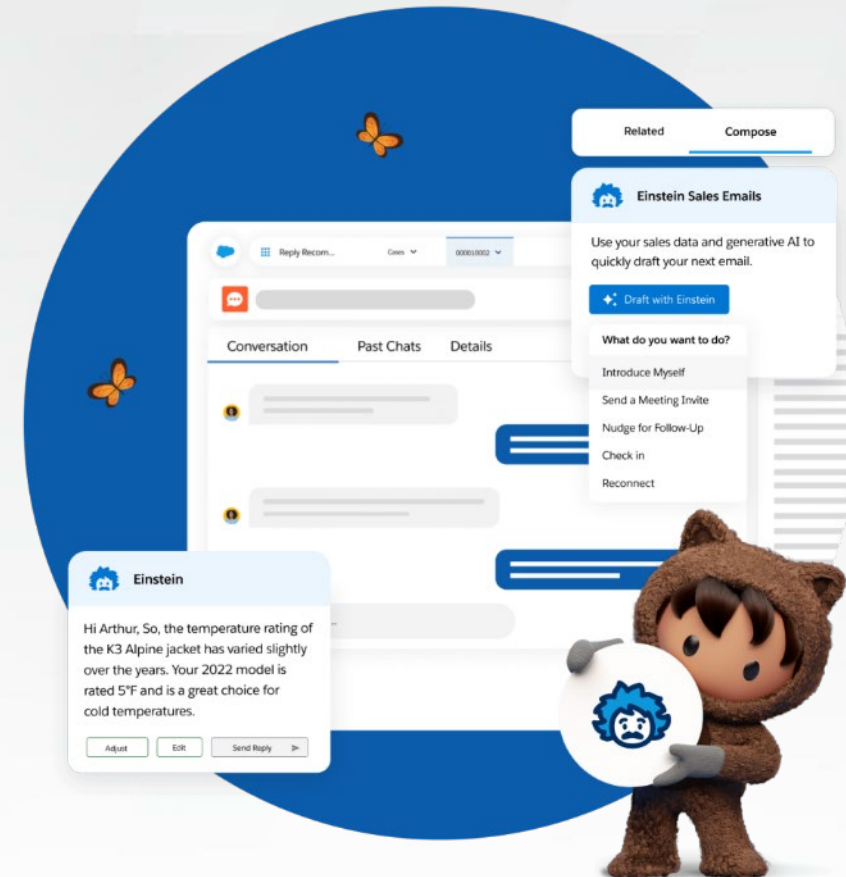
Salesforce Einstein



What is Salesforce Einstein?

“Integrated set of AI technologies that make the Customer Success Platform smarter & brings AI to trailblazers everywhere” – Salesforce

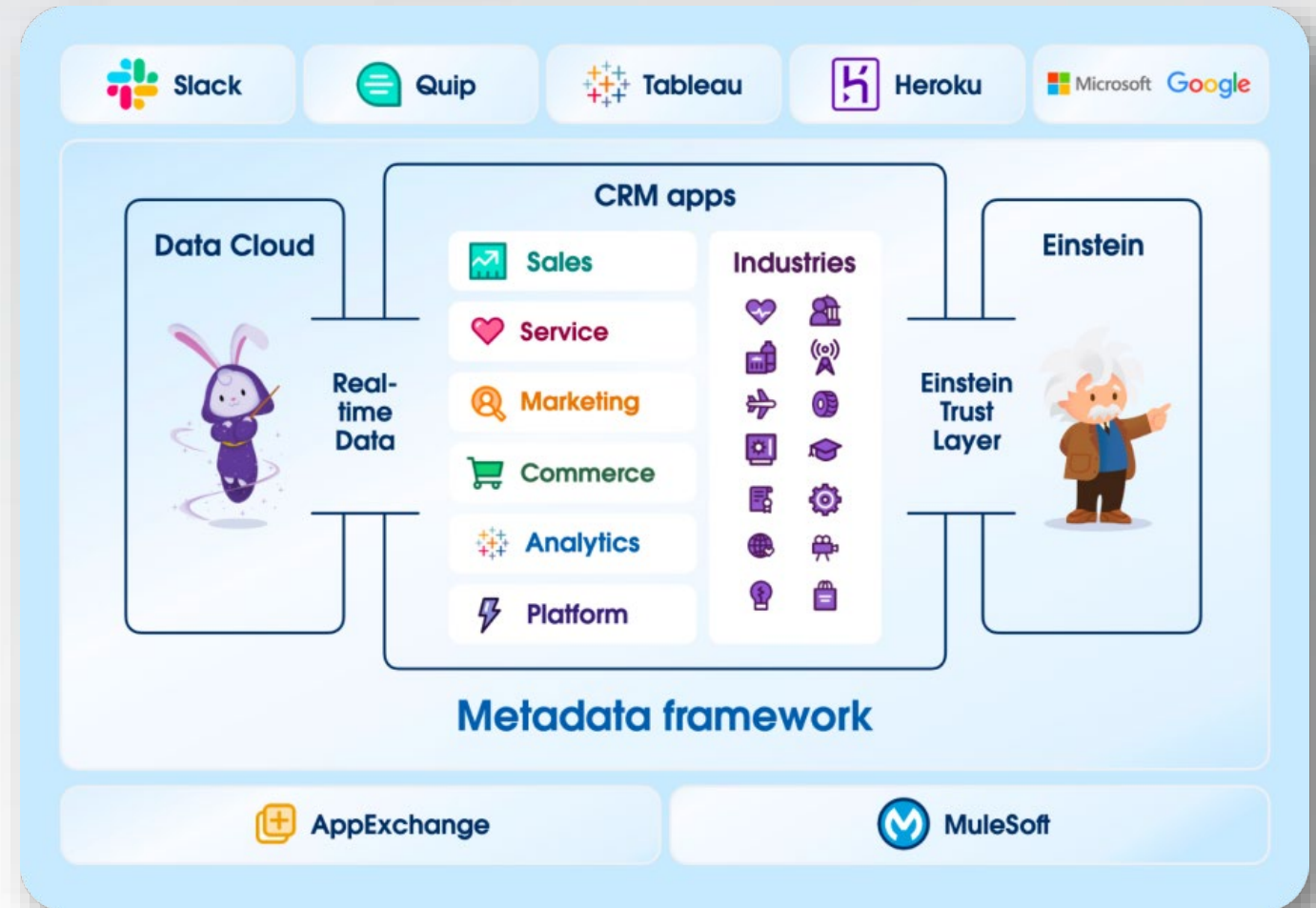
- Robust AI for CRM
- Integrated across Salesforce products



Salesforce Einstein Products

- Einstein for Sales
- Einstein for Service
- Einstein for Marketing
- Einstein for Commerce
- CRM Analytics
- Einstein for Admins & Developers

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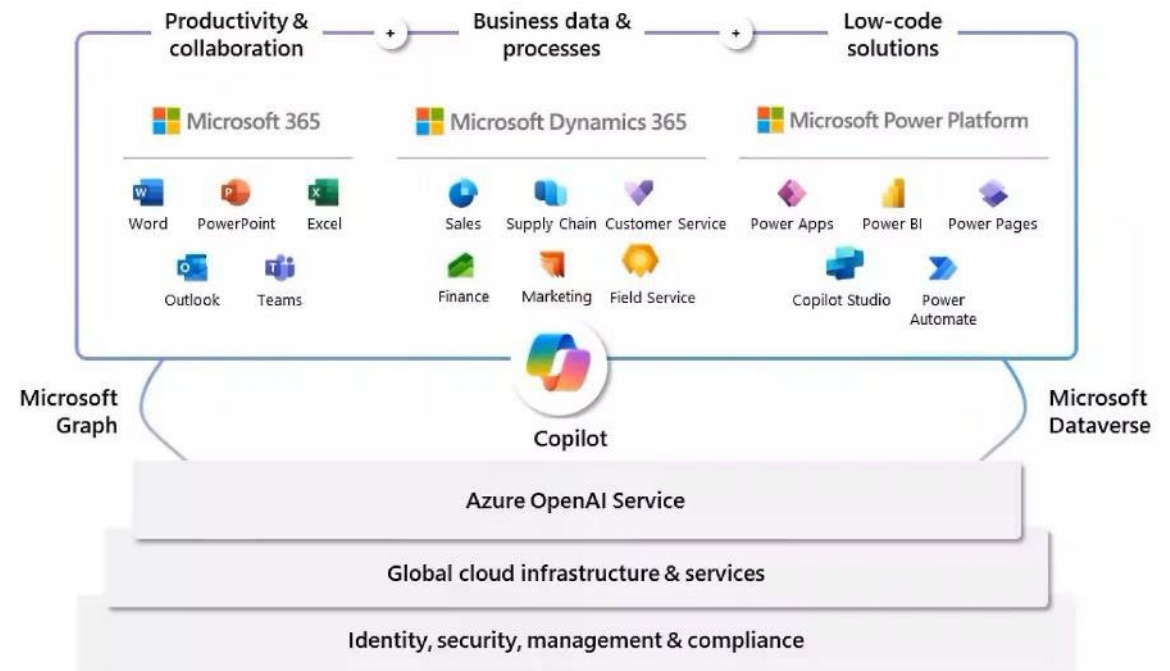


Microsoft Copilot

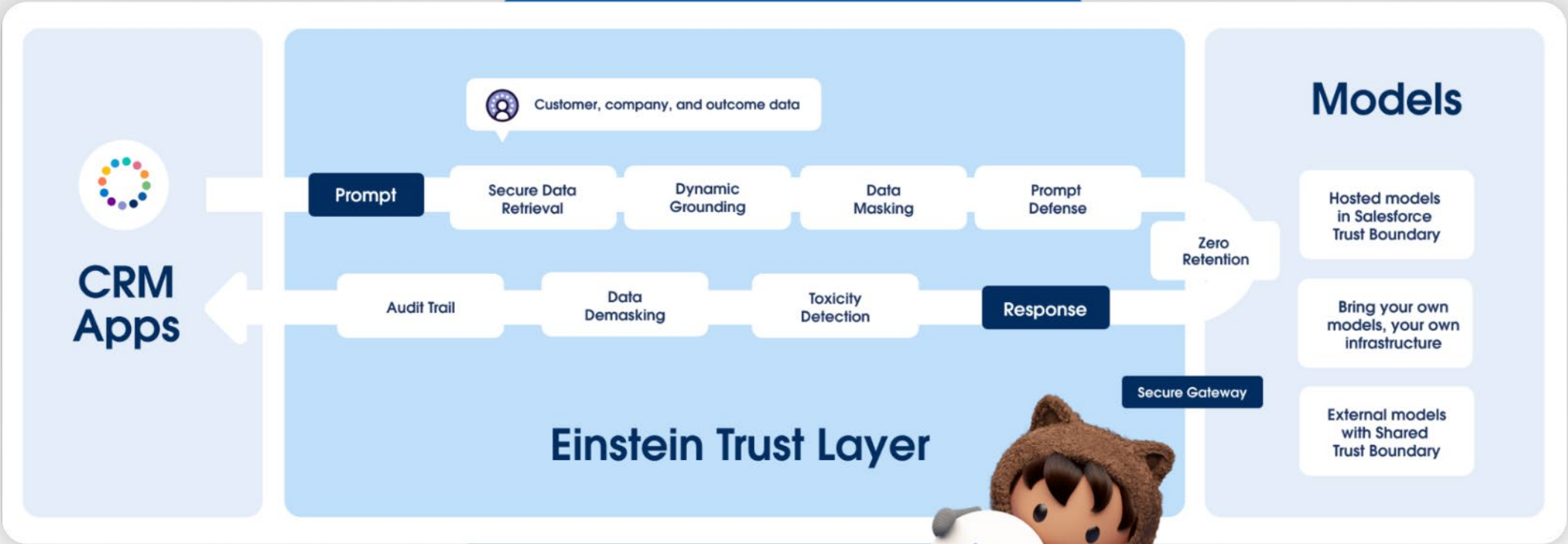
- Copilot services live as an underpinning to all Microsoft Services
- Capabilities vary by product being used
- Can utilize & access organization specific data



The blueprint for cross-organization impact

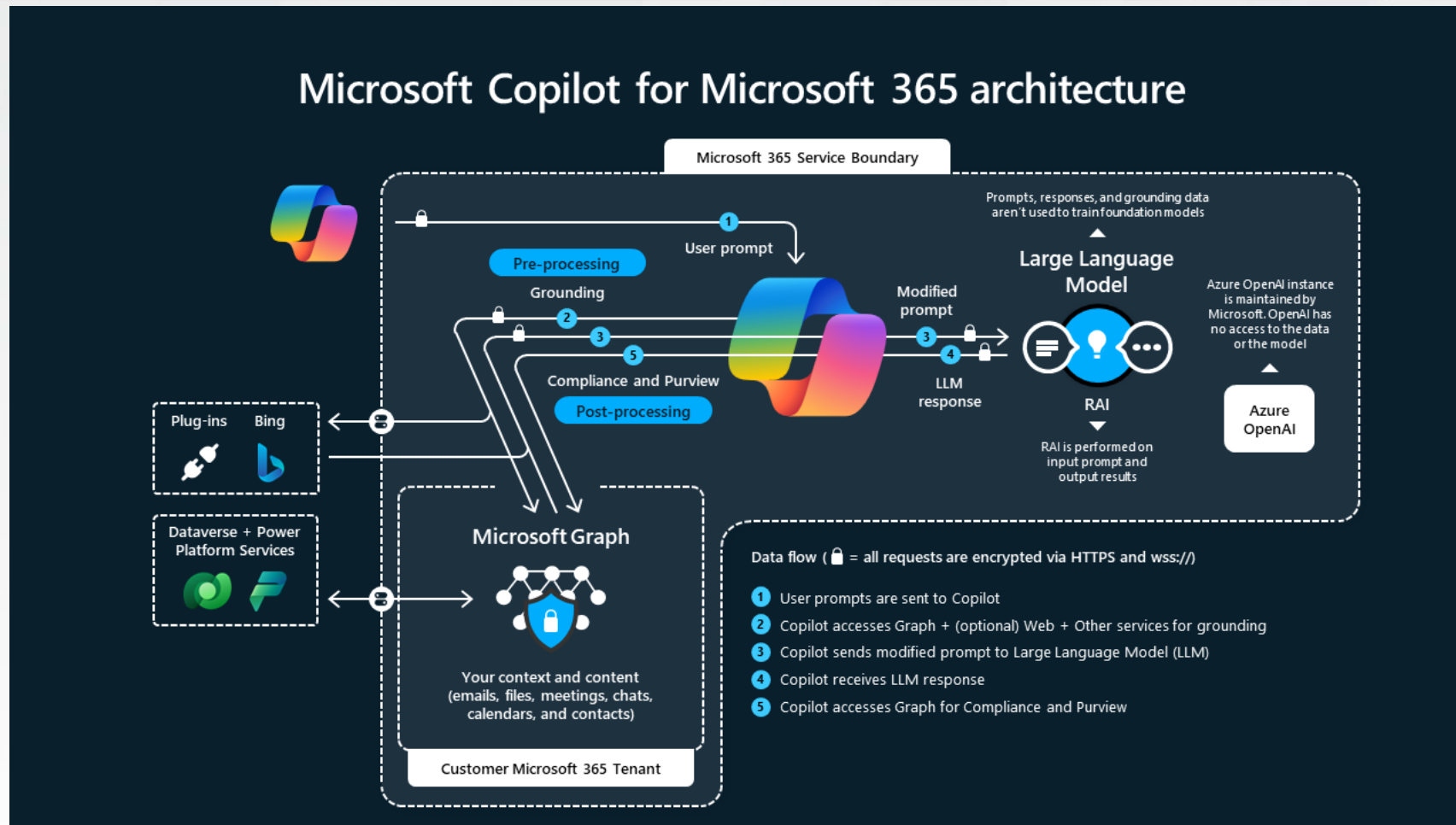


Salesforce Einstein Trust Layer



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Trust Layer/Data Retention



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Getting Ahead With AI: Solving Sales Issues

- Sales team isn't sure which Opportunity or Lead to pursue first
- Relying too much on “gut feeling” rather than data & trends
- Time is being spent on preparation, such as reading through extensive message history or drafting emails

Einstein Lead Scoring

- Use AI to score your leads by how well they fit your company's successful conversion patterns
- Let your sales team prioritize their leads by Lead Score
- See which fields influence Lead Score most



Prioritize the leads most likely to convert.

The screenshot displays the Salesforce Einstein Lead Scoring interface for a lead named Greg Thomson. At the top, the lead's name and contact information are shown: Title (Business Development Coordinator), Company (BountyPlan), Phone (415-555-1212), and Email (greg@bountyplan.com). Below this, a progress bar indicates the lead's current status as 'Nurturing', with previous stages marked as complete. The interface is divided into sections: 'ACTIVITY', 'CHATTER', 'DETAILS', and 'NEWS'. The 'DETAILS' section lists lead attributes such as Lead Owner (Milton Waddams), Name (Greg Thomson), Company (BountyPlan), Title (Business Development Coordinator), Lead Status (Nurturing), Phone (415-555-1212), and Email (greg@bountyplan.com). On the right, the 'Einstein Score' is prominently displayed as 88, accompanied by a small Einstein character icon. Below the score, a 'Top Positives' section lists factors contributing to the score: Industry is consulting, State/Province is PA, Einstein Detected Department is Sales, Annual Revenue is \$100,000, and Lead Source is lead buy. A 'Send Email' button is located at the bottom right of the interface.

Einstein Opportunity Scoring

- Use AI to score your opportunities
- Each opportunity is given a score from 1 to 99
- Can be used in combination with forecasting, reports, & flows
- Salesforce also tells you the factors that contributed to the score

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A screenshot of the Salesforce Einstein Opportunity Scoring interface. The main window shows a search bar at the top with the text "Search Opportunities and more...". Below the search bar are navigation tabs for "Leads", "Accounts", and "Contacts". A table of opportunities is visible, with columns for "Close Date" and "Score". One opportunity is highlighted with a score of 95. A pop-up window titled "95 Einstein Score" is overlaid on the table, showing a list of "Top Positives" and "Top Negatives". The "Top Positives" list includes "Deal moving quickly through stages" and "High success rate from this industry compared to other industries". The "Top Negatives" list includes "Wrong time of year for this deal". Below the pop-up, there is a section titled "Understand the business need and decision criteria." with a list of bullet points: "Why are our solutions a good fit?", "How are our solutions better than our competitors?", "How well do our solutions scale for them?", and "What resources are available to implement the solutions?". The bottom of the screenshot shows the text "Einstein Insights - Opportunity" and "Macros".

Scoring Model

- **Opportunity:** Record Details, History, Related Activities
- **Related Account:** Record Details, Record History
- **Related Products, Quotes, & Price Books**

Copilot Email Insights

- Suggested email draft available directly in Outlook
- Summarize email chains & add notes to CRM records
- Identify customers & companies through email



Key email info ⓘ

- **Kenny Smith** inquired about purchasing 10 coffee machines and requested the best price and any available discounts. 1 1
- Logan Edwards offered a 10% discount for bulk orders, bringing the total cost for 10 machines to \$900. 2
- **Kenny Smith** accepted the offer and requested information on the payment process and estimated delivery time. 3

✦ Ask Copilot to...

Draft an email ▾ ... 2 3

AI generated—please review 👍 👎

Copilot

Chat Email (preview)

←

Draft with Copilot ⓘ

Write an email to thank Kenny Smith for showing interest in Contoso 3D printers

Dear Kenny Smith,

Thank you for expressing interest in Contoso 3D printers. We appreciate your consideration and are delighted to have the opportunity to assist you.

At Contoso, we pride ourselves on delivering high-quality 3D printers that are designed to meet the needs of our customers. Our printers are known for their reliability, precision, and ease of use. We offer a range of models to suit different budgets and requirements, ensuring that you can find the perfect solution for your business.

Add to email 📄 ⚙️ ⋮

Copilot Record Summaries

- Uses the CRM Audit history to identify recent changes to the record
- Identifies key fields & metrics that are helpful for the salesperson to know



Here is the opportunity summary for "5 Café Lite Espresso Machines for A. Datum":

- Microsoft is a new customer.
- We are actively discussing with Heriberto Martin about a new opportunity worth \$50,000.00 for Airpot.
- The deal is at Develop stage and is estimated to close by 10/27/2023.

 Copy

AI-generated content may be incorrect



Get latest news related to account

Copilot Customer Insights



Dynamics 365 | Customer Insights - Data

Back to Customers Profile add-ons

Abbie Bonam
Richmond, California, USA
Last activity: 9/26/2023 11:30PM

CustomerId: 00301c483b009b63c08c20e5fd96340a
FirstName: Abbie
LastName: Bonam
Gender: Female
DateOfBirth: 1/5/1981
Telephone: 839.710.8555x546
EMail: Abbie_3432@relecloud.com
Address: 929 John Green, Richmond, California 24441 USA

Additional fields
Interest: False
Customer_Modified...: 10/28/2022, 10:41 AM (UTC)
Ids
Dynamics: Contacts
ContactId: CNTID_3519
ContactId_Altern...: CNTID_3519
POS: Customers
LoyaltyId: LOYID_3519
LoyaltyId_Alternate: LOYID_3519

Activity timeline

1 Cases, 51 EmailActivity, 10 OnlinePurchases, 9 POSPurchases, 1 Subscriptions, 3 WebsiteReviews

SEP 2023

- Website visit - 5 min ago: https://www.contosocoffee.com/home
- Website visit - 3 min ago: https://www.contosocoffee.com/sale
- Website visit - Just now: https://www.contosocoffee.com/espressomachine/sale/product/pg1000pro

Aug 2023 (14), Jul 2023 (1), Jun 2023 (1), May 2023 (1), Apr 2023 (1)

Opened - 6/1/2023: Information about new product was sent

80 - 5/29/2023: null

Churn Risk
Last updated a year ago
0.97

Total Online Spend
Last updated a year ago
1.1K

Number of Online Purchases
Last updated a year ago
10

Interest SoV for customers like Abbie Bonam

Category	Percentage
Tea	10%
Non-Alcohol...	45%
Coffee	25%
Sports Drin...	10%
Juice	10%

Brand Sov for customers like Abbie Bonam

Brand	Percentage
Dunkin' Do...	10%
Caribou Cof...	10%
Starbucks	45%
Pet's Coffee	10%

Getting Ahead With AI: Customer Service Insights

- Customer service is a priority & coaching in real time can be difficult
- Getting customers to the correct queue or service agent requires complex setup & constant tweaking

Einstein Conversation Insights

1. Different colors show the participants on the call
2. Click different mentions to jump to specific areas in the call
3. Provide feedback to Salesforce

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Call Record

Call
Called Alex Example

Date	Duration	Related Record	User
9/25/2019 8:55 am	28:15	Tricia Thompson	Wyatt Smith

Playback
09/25/19 8:55AM Duration: 28:15

Participants
Wyatt Smith Tricia Thompson

Call Stats
Talk/Listen: 63/37

Moments
Competitor (2) "Cavlar" Grubhub Custom (1) "Expensive"
Custom (2) "Interested" Next Steps

Call Relevance
Is this call interesting to you?
Call Rating: Interesting Not Interesting
Explain why (optional):
Submit

DETAILS
Details
To: +14158459254
Call Type: Outbound
Call Duration: 28:15
Owner Name: Wyatt Smith

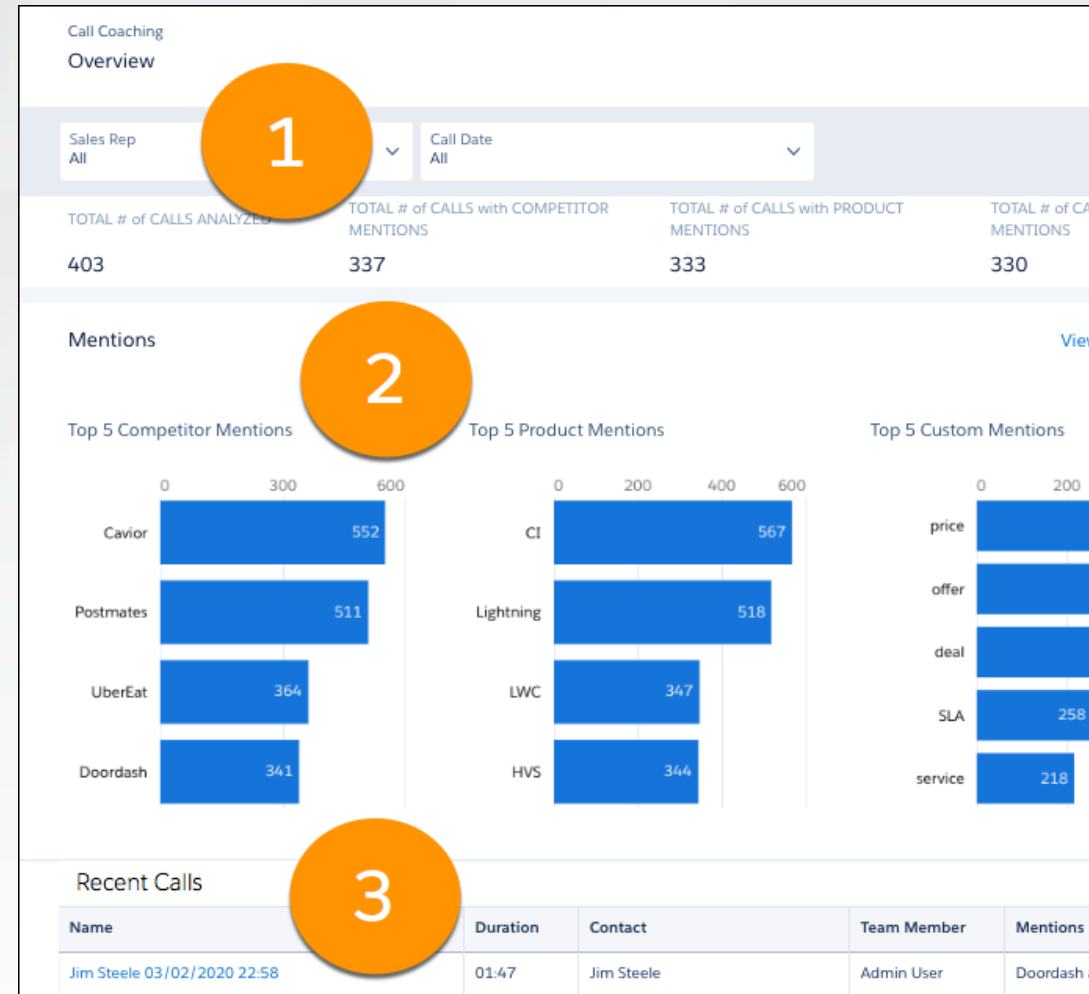
Einstein Conversation Insights

1. Filter by Rep & Call Date
2. Review reports of top mentions
3. Links to recordings

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Call Coaching: Overview



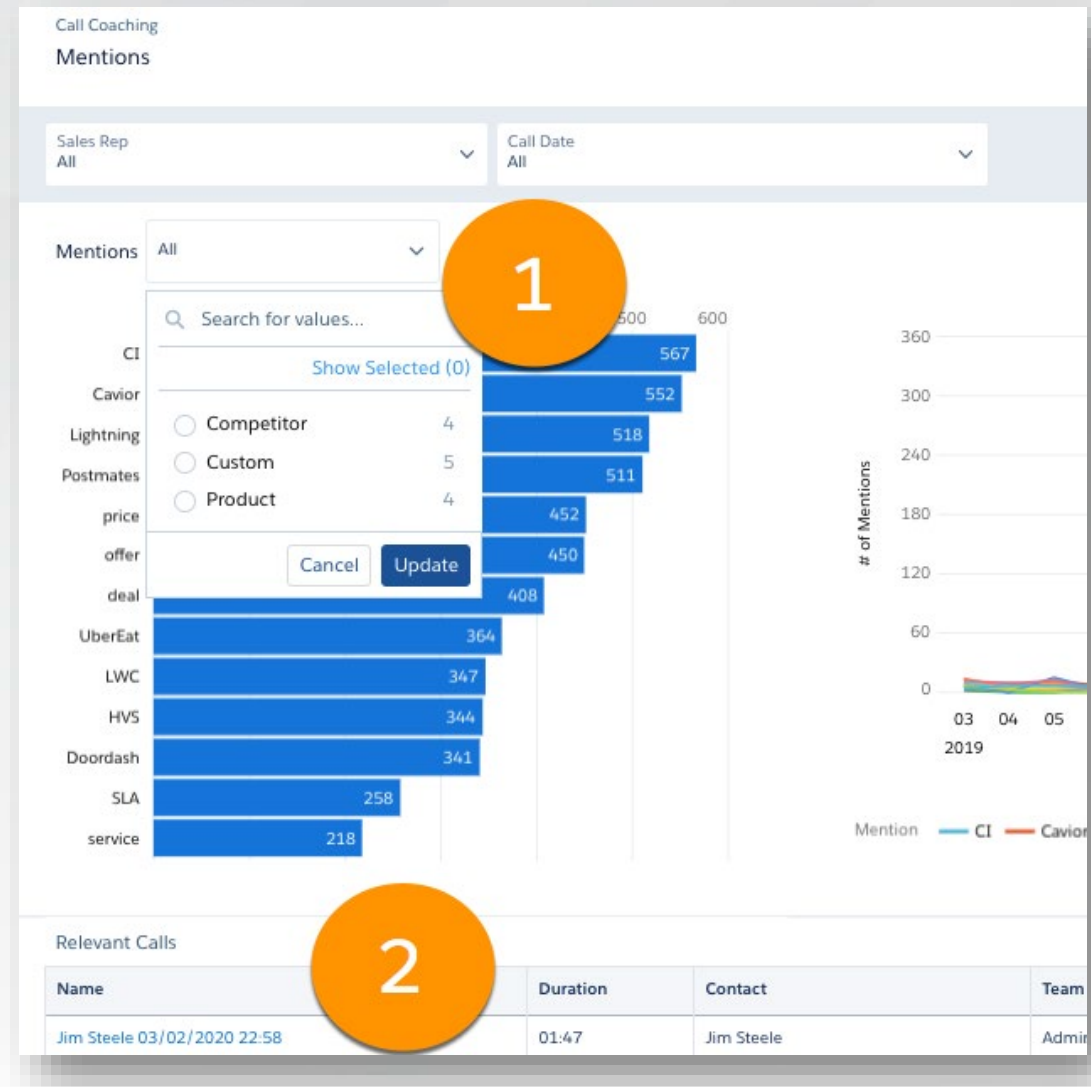
Einstein Conversation Insights

1. Filter by mention
2. View relevant calls

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Call Coaching: Mentions



Dynamics Call Insights



- Transcript automatically added to call identifying speakers
- Suggested summary, notes, & action items

Call to Ivan Cashin - Gym membership

Overview Notes Action items Mentions Transcript Search

Copy to clipboard

10 minutes ago NW

Executive summary:

- discovery call
- Interested in 100 licenses

Call minutes:

- Customer wants to use his free pass
- Customer is trying to shed 15 to 20 pounds
- Agent educated customer that we have programs designed for weight loss
- Customer wants to know how to achieve his goal of losing weight by the summer

Suggested notes Preview

Call highlights

- Customer wants to use his free pass
+ Add · 00:00
- Customer is trying to shed 15 to 20 pounds
+ Add · 00:18

See all

Action items

- Nancy Warner to send email about "some helpful information" to +353892678274.
+ Add · 02:17

Transcript

NW Nancy Warner
00:04 Hello **Ivan**, this is **Nancy** from **Dynamic fitness**.

IC Ivan Cashin
00:08 Oh hi.

NW Nancy Warner
00:10 I'm calling you **today** to find out if you've had a chance to use your **free pass** yet.

IC Ivan Cashin
00:15 No, not yet.

NW Nancy Warner
00:17 OK, that's no problem.

Request and complaint

NW Nancy Warner
00:18 Let me ask you what made you decide to download our **free pass**.

00:00

Greetings and in... Request and com... Closing

NW Nancy War... IC Ivan Cashin

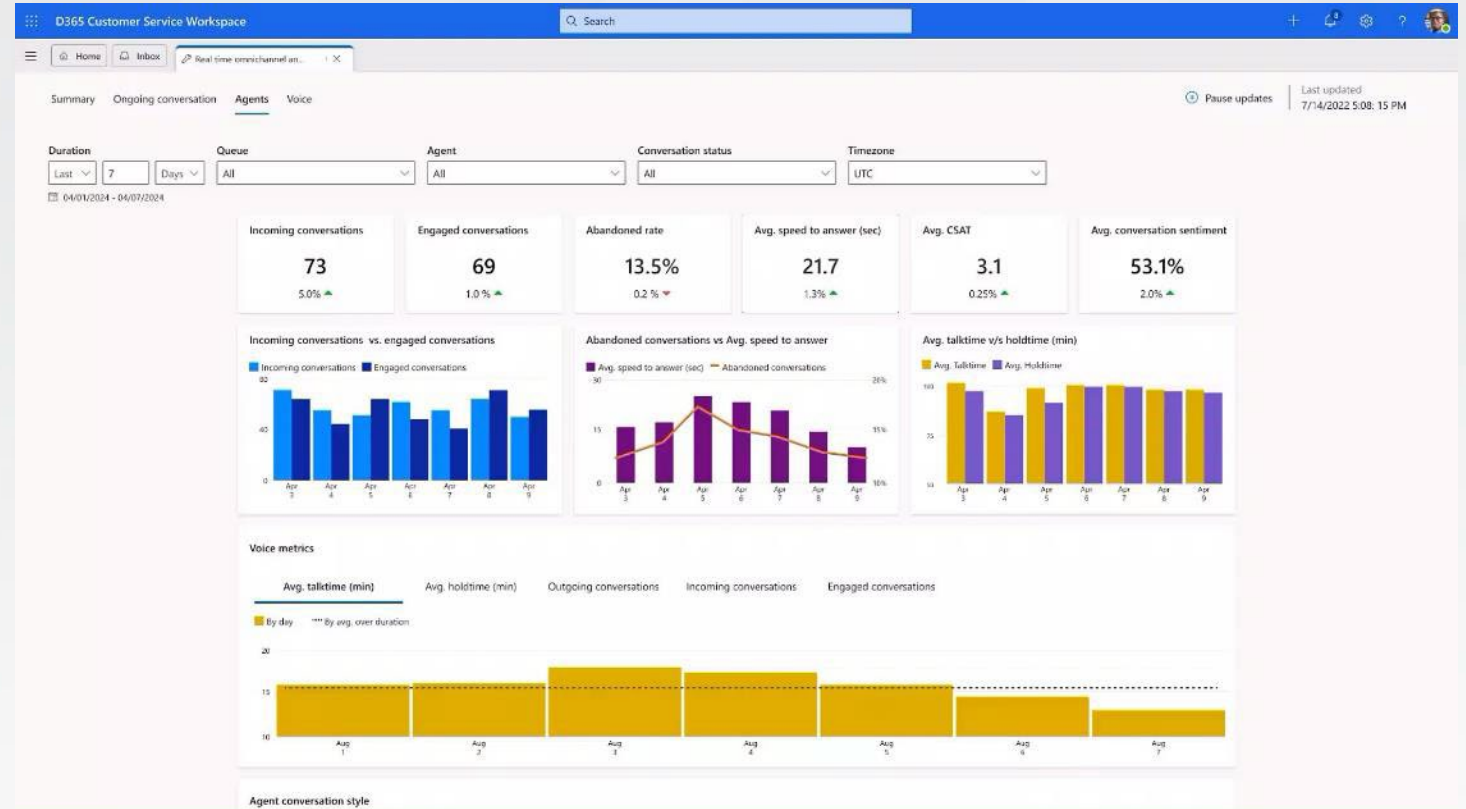
Sentiment Positive Neutral Negative Comments (0)

00:00 / 02:40

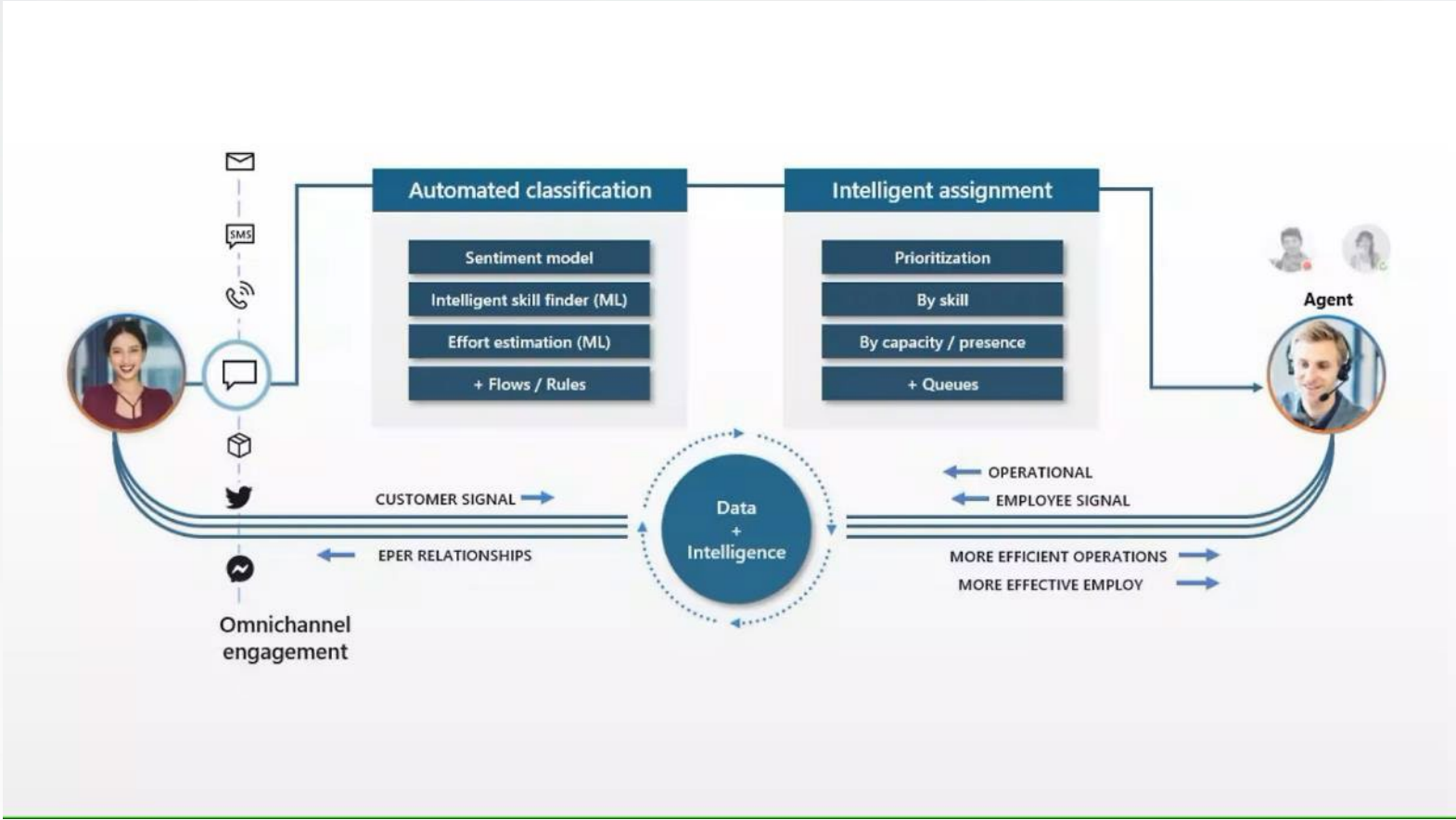
Dynamics Call Insights



- Sentiment Analysis to determine positive, negative, or neutral statements
- Team & agent metrics to better understand trends



Customer Service Classification & Assignment



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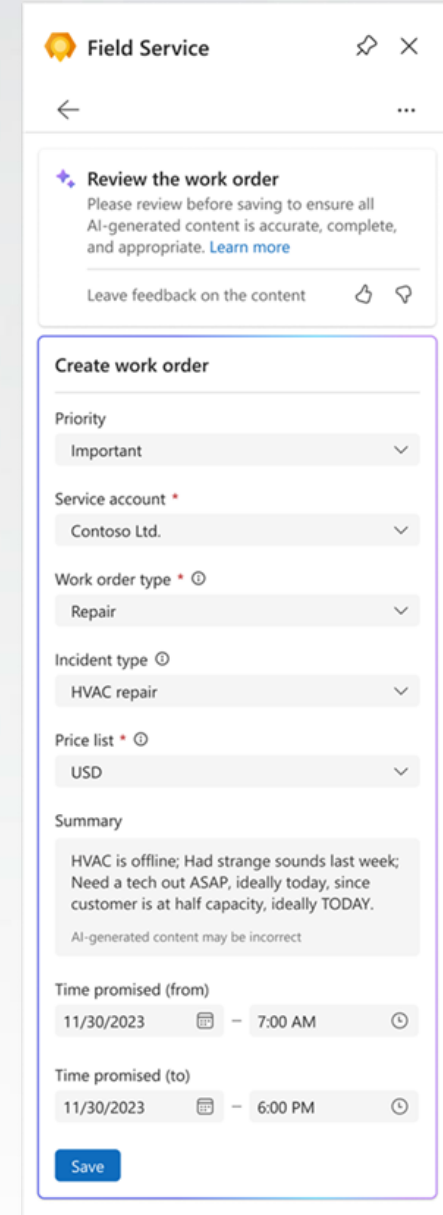
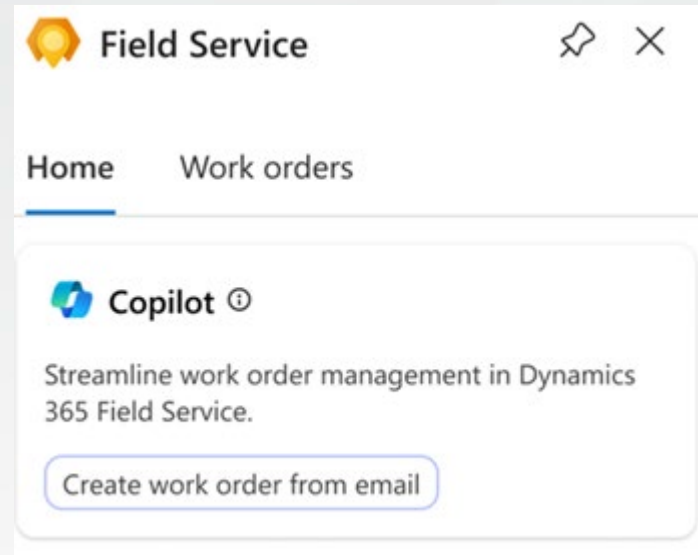
Getting Ahead With AI: Field Service Insights

- Work Orders can be complex with large amounts of data to digest
- It can be challenging for technicians to update bookings in a timely manner on a mobile app
- Creating work orders for customers can be burdensome

Copilot for Field Service

- Copilot in Outlook
- Extract relevant details to create Work Orders based on the text in the email thread

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Copilot for Field Service

- Find & suggest scheduling options based on the Work Order Requirements
- Move or reschedule bookings directly from Outlook

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Field Service

Scheduling suggestions
Suggestions are provided based on technician availability and this work order's requirements.
Are the suggestions helpful?

Search technician name

Joseph Price
HVAC Technician

Tue Nov 30, 2023
 10:00 AM–12:00 PM
 20 min travel time

Mikaela Lee
HVAC Technician

Tue Nov 30, 2023
 3:00 PM–5:00 PM
 25 min travel time

Maya Robinson
HVAC Technician

Mon Dec 4, 2022
 9:00 AM–11:00 AM
 12 min travel time

[Show more](#)

No luck? Go to [schedule board](#) for advanced scheduling.

Field Service

Next booking

Joseph Price
HVAC Technician

+1 310 555 0813
 joseph.price@adatum.com
 [Message](#)

Tue Nov 30, 2023
 10:00 AM – 12:00 PM

2h duration
 20min travel time

Scheduled

Reschedule Move booking

View on schedule

Resource
Joseph Price

Start date
Dec 7, 2023

Start time
10:00 AM

Update

Copilot for Field Service

- Work Order recap for web users
- Mobile recap for technicians using the Dynamics CRM Field Service mobile app



Copilot recap PREVIEW ⓘ

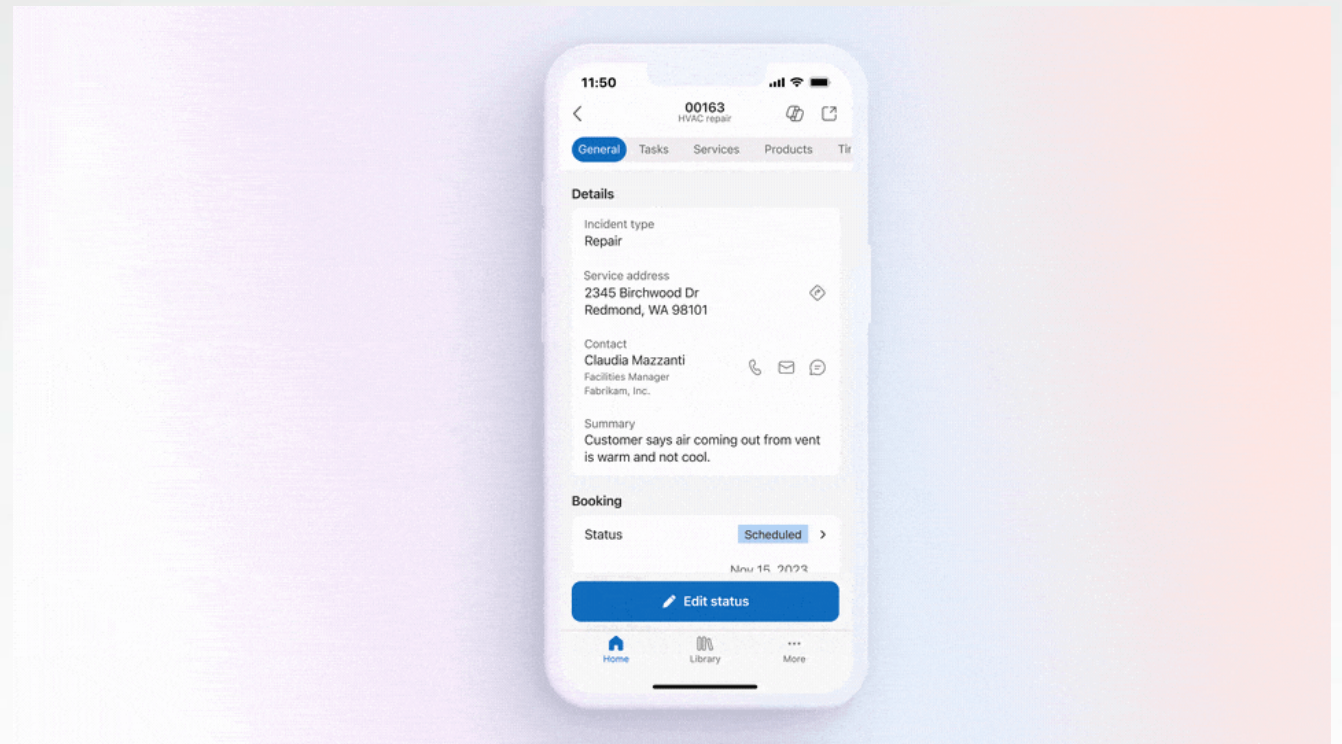
This work order was created on Tue Aug 27 when Mica Pereira reported unusual noise from the [HVAC ductwork](#).

Several notes have been added with photos from the customer showing where the problem is heard. There is also a note from Mona Kane that outlines the suspected cause as the recirculator fan and recommends diagnosis starts there.

Please review before using to ensure this AI-generated content is accurate, complete, and appropriate. [Learn more](#) and review the [terms](#).

👍 🗨

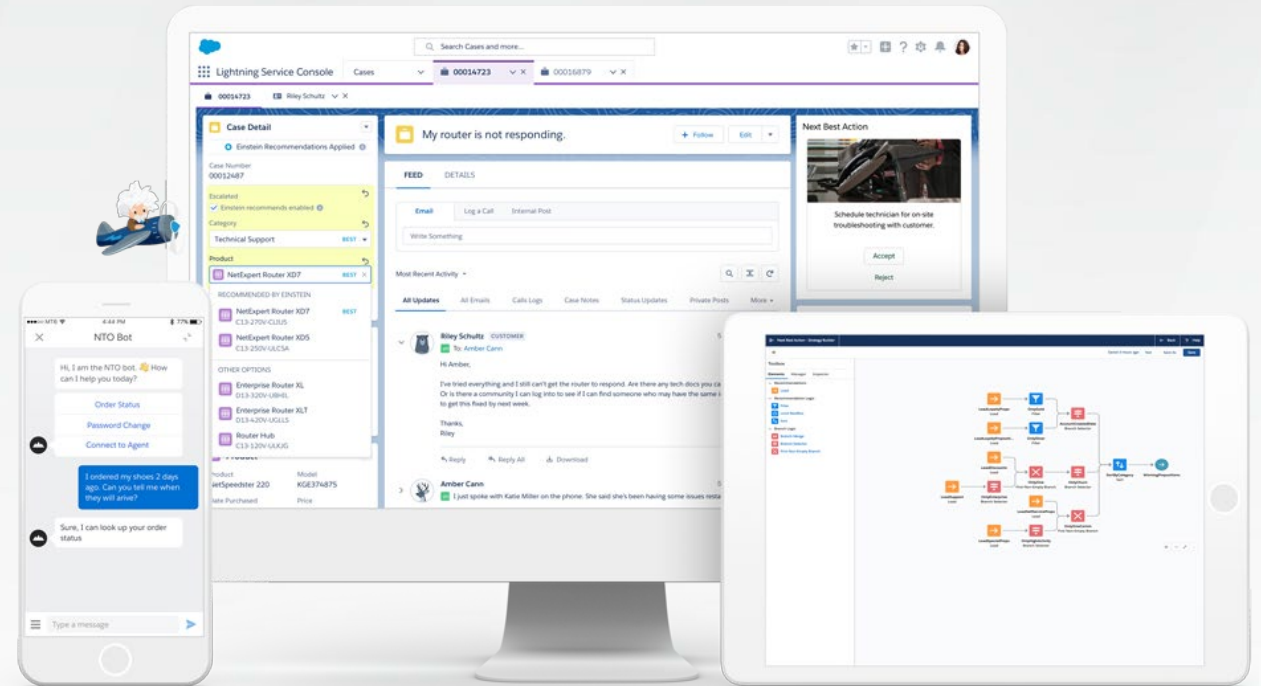
Regenerate recap



Service Cloud Einstein Features



- Einstein Bots
- Einstein Case Classification
- Einstein Case Wrap-Up
- Einstein Case Routing
- Einstein Article Recommendations
- Einstein Conversation Mining
- Service Analytics
- & More ...



Einstein Bots

- Help resolve support cases faster or prevent cases from being created
- Reduce case duration
- Save service agent time
- Can be trained to understand human language, & respond intelligently through Natural-Language Processing (NLP)

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What is a chatbot?

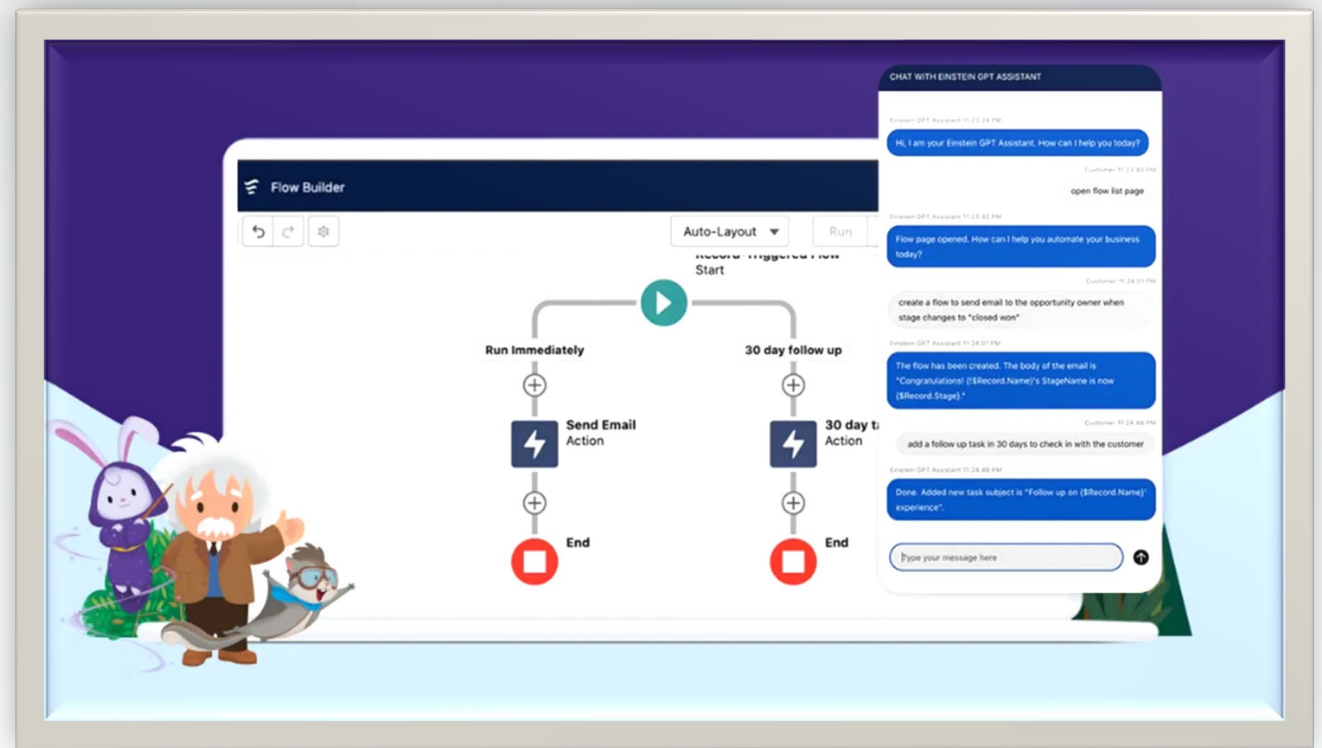
“A computer program that conducts a conversation via auditory or textual methods”



Salesforce Einstein GPT for Flow



- Describe what kind of flow you want to build & have it built for you in near real-time
- Describe a formula you want & Einstein GPT will build it automatically
- See improved searchability by describing a function you need to locate & have Einstein GPT insert the correct flow automatically—instead of seeking out sub-flows & invocable actions



Flow Builder

Select Elements Auto-Layout Run Debug View Tests Activate Save As Save

Configure Start

Select Object

Select the object whose records trigger the flow when they're created, updated, or deleted.

* Object

Opportunity

Configure Trigger

* Trigger the Flow When:

A record is created

A record is updated

A record is created or updated

A record is deleted

Set Entry Conditions

Specify entry conditions to reduce the number of records that trigger the flow and the number of times the flow is executed. Minimizing unnecessary flow executions helps to conserve your org's resources.

If you create a flow that's triggered when a record is updated, we recommend first defining entry conditions. Then select the **Only when a record is updated to meet the condition requirements** option for When to Run the Flow for Updated Records.

Condition Requirements

None

* Optimize the Flow for:

Fast Field Updates

Update fields on the record that triggers the flow to run. This high-performance flow runs before the record is saved to the database.

Actions and Related Records

Update any record and perform actions, like send an email. This more flexible flow runs after the record is saved to the database.

Include a Run Asynchronously path to access an external system after the original transaction for the triggering record is successfully committed

Cancel Done

CHAT WITH EINSTEIN GPT ASSISTANT

Einstein GPT Assistant 9:38:56 PM

Hi, I am your Einstein GPT Assistant. How can I help you today?

Customer 9:39:36 PM

open flow list page

Einstein GPT Assistant 9:39:36 PM

Flow page opened. How can I help you automate your business today?

Customer 9:47:38 PM

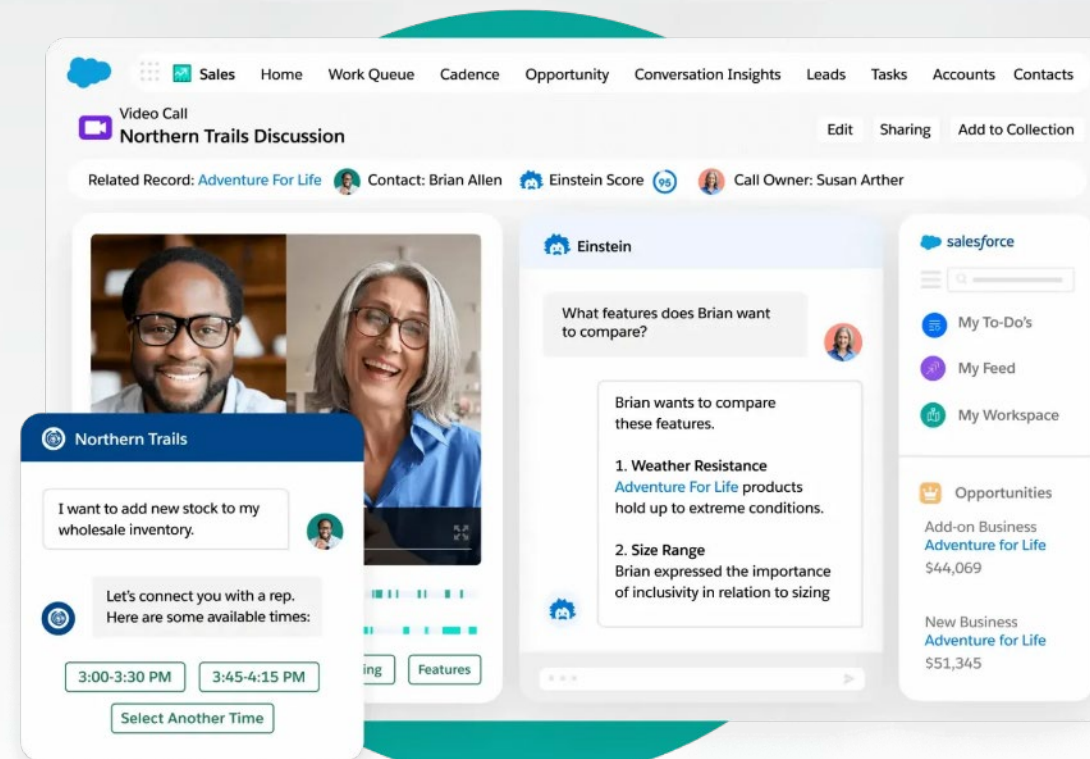
create a flow to send email to the opportunity owner when stage changes to "closed won"

Type your message here

Sales Cloud Einstein Features



- Einstein Lead Scoring
- Einstein Opportunity Scoring
- Einstein Opportunity Insights
- Einstein Account Insights
- Einstein Automated Contacts
- Einstein Forecasting
- Einstein Activity Capture
- & More ...



Einstein Deal Insights



View Insights From Within Your Opportunity Pipeline

1. Snapshot of your Opportunity Metrics
2. Insights that predict the likelihood your opportunity will close
3. Additional account information

The screenshot displays the 'My Pipeline' view in Salesforce. At the top, there are filters for 'This Month' and 'My Team'. Below this, a summary bar shows key metrics: Total Pipeline (\$17M), Closed Won (\$920K), Commit Forecast (\$3.3M), Best Case Forecast (\$7.2M), Open Pipeline (\$16M), Closed Lost (\$1.5M), Moved In (\$306K), and Moved Out (\$510K). A table lists 10 opportunities with columns for Name, Opportunity Score, Amount, Close Date, and Stage. The first opportunity, 'Water Mid ETF', is highlighted with a red circle '1'. To the right, a detailed view for 'Water Mid ETF' shows an Opportunity Score of 'Med', 7 Days to Close, 21 Days in Stage, and 0 Push Count. Below this, a 'Needs Attention' section (marked with a red circle '2') contains two insights: 'Einstein predicts this opportunity is unlikely to be won this month.' and 'Opportunity Amount has recently decreased 5 times.' Another 'Other Insights' section (marked with a red circle '3') shows 'Company is expanding'. A 'Send Email' button is visible at the bottom right.

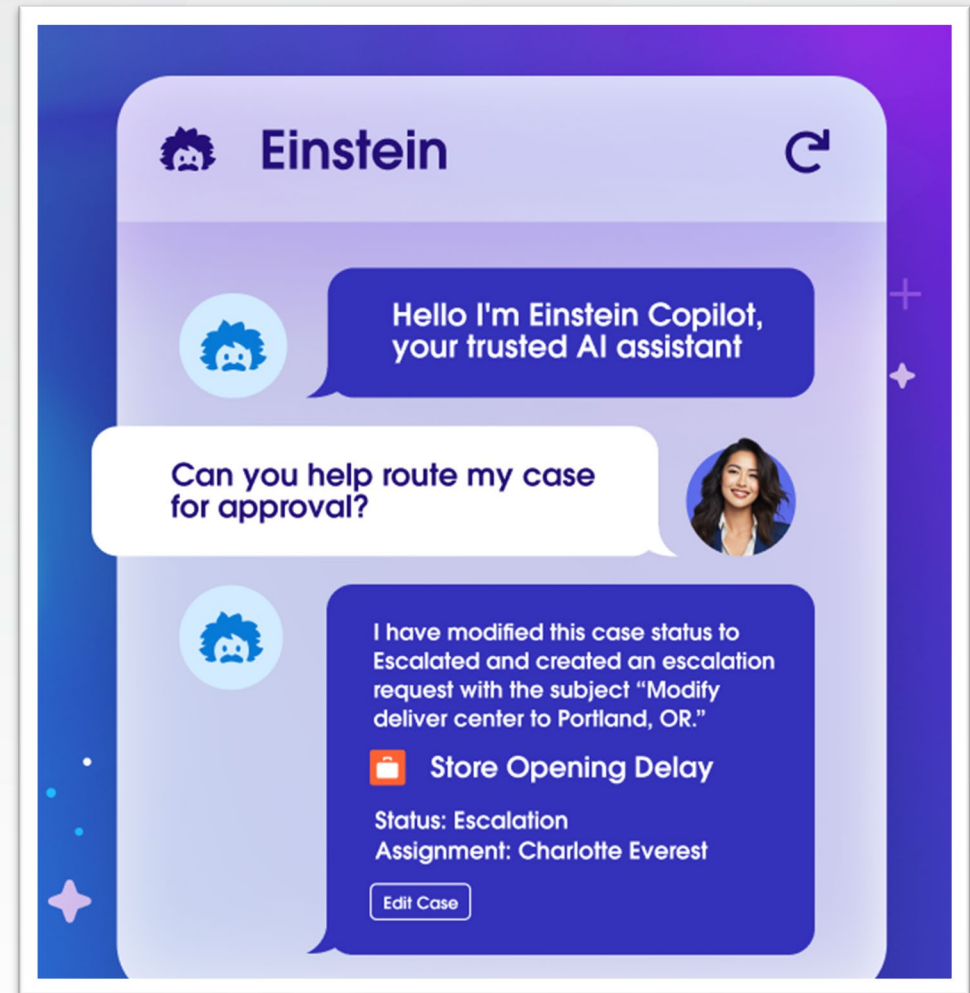
Name	Opportunity Score	Amount	Close Date	Stage
1 Water Mid ETF	Med	\$144,144.00	12/21/2021	Negotiation/Review
2 Travelzoo Learning	Med	\$102,750.00	12/7/2021	Value Proposition
3 Townson Inc. - Services	High	\$305,900.00	12/31/2021	Perception Analy...
4 Threshold IXYS Ltd.	Med	\$13,716.00	12/22/2021	Negotiation/Review
5 Territorial Tarena Tech...	Med	\$990.00	12/24/2021	Needs Analysis
6 Sunergy Summit	High	\$306,087.00	12/30/2021	Qualification
7 Sporting EnerNOC Ph...	High	\$6,877.00	12/24/2021	Qualification
8 Shutterfly NETGEAR L...	Med	\$86,991.00	12/28/2021	Prospecting
9 Shire EDAP	High	\$350,811.00	12/21/2021	Needs Analysis
10 Seed Gold Corp	Low	\$143,000.00	12/8/2021	Qualification

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Einstein Copilot



- Arrived in February 2024
- Conversational AI assistant for CRM
- Useful AI responses grounded with your company data
- Natively embedded across all Salesforce apps
- Maintains strict data governance



Einstein Copilot Use Cases

- Summarize Salesforce records, like opportunities, accounts, & cases
- Draft or revise sales emails
- Find Salesforce records
- Aggregate Salesforce data
- Answer questions with information from your knowledge base

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Build Relationships
Contacts owned by me and created in the last 90 days

257
Contacts

- 0 Upcoming Activity
- 0 Past Activity
- 257 No Activity

View Contacts

Today's Events

Looks like you're free and clear the rest of the day.

View Calendar

Einstein Beta

Hi, I'm Employee Copilot, a digital assistant.

Summarize the Acme deal.

Got it! To summarize the Acme deal, I need to find the relevant records. I can identify multiple Acme deals; please choose one for a detailed summary.

- Acme - View
- Acme - 200 Widgets - View
- Acme - 1,200 Widgets - View
- Acme - 600 Widgets - View

Submitted

Alright, the Acme deal has been summarized.

Opportunities

Opportunity ID	006SB000002sCUzYAM
Name	Acme - 200 Widgets
Close Date	3/23/2022
Amount	\$20,000
Stage	Prospecting

Enter your input here...



Cloud logo | Search Salesforce | Einstein Beta

Sales Accounts Contacts Calendar Marketing Sales Service Commerce Reports Calendar Chatter Insights

Contact **Art Vandelay** | Following | Edit | New Opportunity | New Case

Account Name	Title	Phone	Email	Activity Indicator	Days Since last Contact
Vandelay Industries		(415) 555-5555	avandelay@vandelay.com	★★★★★	5

Details | Sales | Service

Name: Art Vandelay | Contact Owner: George Costello

Account Name: Vandelay Industries | Email: avandelay@vandelay.com

Title: | Phone: (415) 555-5555

Department: | Reports To: | Address: [Map showing location in San Francisco]

Activity | Chatter | Feed | News

Generate Email | New Event | New Email

Activity Timeline | Refresh | Expand All | View All | Filters

Upcoming and Overdue

No next steps.
To get things moving, create a task or set up a meeting.

October 2021

No past activity
Past meetings and tasks marked as done show up here.

Einstein Beta | Hi Jake, how can I help you? | What is my top opportunity today?

Einstein Beta

Hi Jake, how can I help you?

What is my top opportunity today?

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Service - Console Home Customer would lik...

Ms. Bonnie Barra
EVP Business Deve

Contact Details

Phone (261) 555-6229 Account Name Roseburg Products
Email bbarra@exampl e.com Title EVP Business Development

Account Details

Account Name Haven Enterprises Type Mid-Market Employees 310 Annual Revenue USD 1,300,000,000.00 Industry Financial Services

Case
Customer would like to upgrade

Status: **Waiting on Customer** Mark Status as Complete

Guidance for Success

- Case SLAs are paused until a response is received
- Based on case priority you may want to follow up after 2 days of inactivity

Feed Details Related

Email Post Close Case Case Details for ... Classification Lay...

Write an email... Compose

Most Recent Activity Search this feed...

Austin Guevara Case updated October 23, 2023 at 7:59 AM
Case Owner: Admin User to Tim Service

Comment

Omni-Channel (Online) Macros History Notes To-Do List

Einstein Beta

Hi Emma, how can I help you?

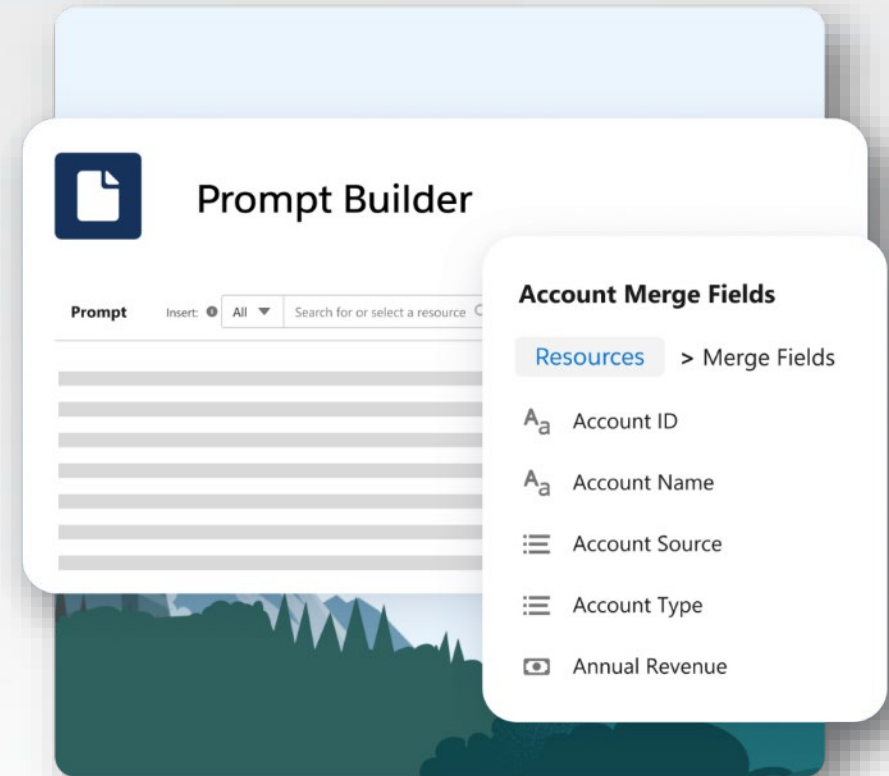
Are the order items associated with this case available from another shipping location?

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Prompt Builder



- Used to customize Einstein Copilot by creating prompts to generate personalized content
- Establish Prompt Templates for your users to use



Prompt

Insert: All Search for or select a resource

Create a concise summary that provides the customer service agent with details about a customer order. For any order with shipping details, extract and include the following information: delivery time, delivery date, tracking number. Make sure the key details are accurately represented. If a tracking number is available, link it to the carrier's tracking website.

The customer's name is {{{Contact.FirstName}}}

Use this data to generate your response:

{{{DataCloud.DataCloudRetrieve:RealTimePersonalizationModel:TYPE:Contact_00D8Z000001rteH_dll.recentOrders[10]}}}

Playground

Preview: Nya Lentz Generate

Grounded Prompt

Use this data to generate your response:

```
{
  "RealTimePersonalizationModel": {
    "UnifiedIndividual_dlm" [
      {
        "ssot__DataSourceID__c": "n8077s377ft234x0",
        "ssot__Id__c": "498642853457",
        "first_name": "Nya",
        "last_name": "Lentz",
        "email": "n.lentz@luxeloom.com",
        "address": {
          "Street": "415 Mission Street"
```

Generated Response

Good news, **Nya's** order number **009268** including a **Slope Leather Dining Chair** is scheduled for delivery.

Here is the tracking number **0127 9009 2397 4167 0000** for use on the carrier's website.

Toxicity Harmless

Configuration

Audience: Service Agent

Locale: United States

Language: English

Style: Casual

Tone: Default

Length: Short (100 words)

Model: ChatGPT gpt-4

Questions?

FORV/S

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What's Next

Accelerating Business Growth With Salesforce

Wednesday, April 10



FORVIS

A promotional graphic for a webinar. It features a woman in profile on the right, wearing a denim jacket and looking at a tablet. The background is a blurred office setting. A dark semi-transparent box is overlaid on the left side of the image, containing text. A red rectangular box with the word 'WEBINAR' in white is at the top left of the dark box. The main title 'Accelerating Business Growth With Salesforce' is in large white font. Below it, the date and time 'Wednesday, April 10 • 1-2 p.m. ET' are in a smaller white font. The 'FORVIS' logo is in the bottom right corner of the dark box.

WEBINAR

Accelerating Business Growth With Salesforce

Wednesday, April 10 • 1-2 p.m. ET

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Thank you!

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